



**SPORT DISPUTE
SOLUTIONS IRELAND**

**Strategic Plan
2019 - 2022**

VISION

Trusted to solve disputes
in Irish Sport



MISSION

To be the recognised, trusted
and independent dispute
resolution service for
Irish sport



Just Sport Ireland (JSI) was established by the Federation of Irish Sport (FIS) in 2007, as a not-for-profit organisation providing a dispute resolution service to Irish sport. JSI has recently rebranded as Sport Dispute Solutions Ireland to achieve greater clarity as to its function for all stakeholders and potential service users.

As Ireland's first dedicated sports resolution service, Sport Dispute Solutions Ireland has served Irish sports' National Governing Bodies, clubs, athletes and volunteers in providing efficient, cost effective and specialist mediation and arbitration. However, the Board of Sport Dispute Solutions Ireland, and its stakeholders, recognise an opportunity for the service to grow and to usefully serve the Irish sporting community to a far greater extent.

The Board, in consultation with Sport Ireland and FIS, have performed the organisation's first strategic review to determine how best this growth can be achieved over the four year period from 2019 to 2022.



VALUES



Justice

Justice is at the very heart of Sport Dispute Solutions Ireland services.



Inclusivity

Sport Dispute Solutions Ireland strives to ensure that all its services are fully accessible to those entitled to use them and to ensure transparency in its panel selection processes.



Respectful

Sport Dispute Solutions Ireland is respectful of all parties in the dispute resolution process and of its stakeholders.



Transparent and open

All Sport Dispute Solutions Ireland processes are open and transparent and the organisation is open to new ideas and suggestions ensuring that it is agile.



Integrity

Integrity is central to the fabric of Sport Dispute Solutions Ireland and is demonstrated by the way the disputes process are handled.



Excellence

Sport Dispute Solutions Ireland strives to provide an excellent service to all users.

STRATEGIC OBJECTIVE AREAS



Promotion of Sport Dispute Solutions Ireland services.



Achieve adequate resourcing and operational excellence.



Further deliver an excellent and accessible service.



Develop enhanced relationships and partnerships.

STRATEGIC OBJECTIVE AREAS

Objective 1 : Promotion of Sport Dispute Solutions Ireland Services

ACTIONS / DELIVERABLES

- Rebrand to provide clarity on Sport Dispute Solutions Ireland services.
- Develop Public Relations Plan.
- Update website.
- Shape and participate in FIS conference annually.
- Host annual event to provide visibility for Sport Dispute Solutions Ireland.
- Education Working Group to develop plan to promote stakeholder education.

OUTCOMES

- Caseload increase.
- New users to the service.
- PR and Education Plans in operation.
- Active contributor to sports professional development.
- Recognised and promoted by stakeholders and media as expert body in sports dispute resolution.

Objective 2 : Achieve adequate resourcing and operational excellence

ACTIONS / DELIVERABLES

- Sport Dispute Solutions Ireland annual budget set.
- Contribution agreed in FIS budget.
- Dedicated Legal Registrar appointed with necessary legal skills in place Review Board composition and competencies.
- Succession plan in place for board members.
- Adopt Governance Code.

OUTCOMES

- Funding secured necessary to implement Strategic Plan.
- Improved service with Legal Registrar appointment.
- Governance Code implemented, promoting values and good governance.
- Board composition and succession regularised.
- Future funding strategy agreed with key stakeholders beyond 2022.

Objective 3 : Further deliver an excellent and accessible service

ACTIONS / DELIVERABLES

- Feedback on service established for users and non-users.
- Annual report for AGM.
- Review panel (re)appointment process.
- Review Pro-Bono Panel opportunities.

OUTCOMES

- Service feedback and review as standard.
- Annual Reports published as standard.
- Panel (re)appointment regularised and transparent.

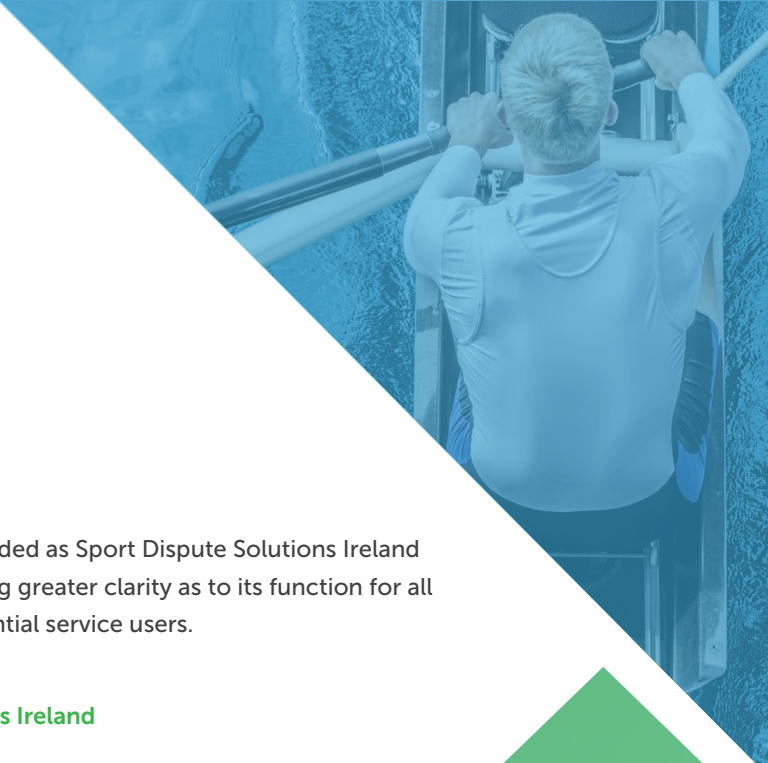
Objective 4 : Develop enhanced relationships and partnerships

ACTIONS / DELIVERABLES

- Recurring agenda item on FIS board meeting.
- Chairman to present annual report to FIS.
- Annual meeting with Sport Ireland.
- Link created with one international partner for educational purposes.
- Board members paired with international peers.

OUTCOMES

- Enhanced engagement with FIS and Sport Ireland.
- International education links enhancing board and operational knowledge.



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